

## Privacy Policy

We aim to protect your privacy and care about the way in which your personal data is treated.

This Privacy Policy describes the way Renovi Ltd (“Renovi” “we”) approach the collection and processing of personal data from you when you use the peterandre30.com website (**Website**) and any services, applications, connected websites thereof, such as our Service that allows you to buy Non-Fungible (**NFT**) e-tickets for the artist Peter Andre or to use a code found on a Peter Andre concert ticket that entitles you to a relevant NFT (**Service**), and the reasons for using such data. This Policy also informs you of your rights in respect of your personal data.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us. See our contact details at the end of this Privacy Policy.

**Consent:** By accessing, visiting or using our site and, and/or purchasing something from us or placing any orders with us, or by using the Service or by clicking any button or box marked “accept” or “agree” (or a similar term) in connection with the terms, you agree to be bound by these terms.

### What personal data we collect about you

We only collect the most relevant, proportionate for each purpose and the strictly necessary personal data (certain personally identifiable information that could be used to identify or contact you) from you through your use of our site and Service, when you contact or request information from us, or when you engage us in any way.

The personal data that we collect, and process includes but is not limited to:

- First name and last name.
- Email
- Username or other alias or code name
- Public Ethereum Addresses
- Billing Address
- Financial Data that is related to your payment method, such as credit card or bank transfer details.
- Transaction Data that includes details about payments to and from you and details of content purchased from us.
- Technical information: when you access or use our site and Service and our technology services, IP address, browser type and version (e.g. Google Chrome, Internet Explorer, Firefox, Safari etc.), time zone setting, browser plug-in types and versions, operating system you are using (e.g. Vista, Windows XP, MacOS, etc.), device type, hardware model, MAC address, unique identifiers and mobile network information.
- Online data: when you access or use our site and Service and our technology services, information about your visit including URL clickstream to, through and from our website (including date and time), information about your network as such as information about devices, nodes, configurations, connection speeds and network application performance; pages viewed or searched for, page response times, download errors, length of visits and interaction information (such as scrolling, clicks, mouse-overs) and whether you click on particular links or open our emails.
- Cookies Data (please see our Cookie Policy [[HYPERLINK](#)])

### How we obtain your personal data

We collect your personal data:

- while monitoring our technology tools and services, including our site and Service, and email communications sent to and from us,
- when you provide it to us, or interact with us directly, for instance filling in any account form, engaging with our staff, visiting our site and Service, subscribing to our newsletter, sending emails to our staff, or through our social media.

### **How we use your personal data**

We collect, use, process your personal data for various reasons and purposes:

- To provide and maintain the site and Service,
- To notify you about changes to the site and Service,
- To allow you to participate in the site and Service, and the available features and services thereon, if you wish to do so,
- To allow you to submit payment for our products/services/content. Please note that we store limited data related to your payments. Most of such data is transferred to our payment processor, Stripe. Please make sure to review Stripe's Privacy Policy to determine how they use, disclose and protect the relevant payment data. In using our site and Service and making any purchase thereof, you agree to be bound by [Stripe's Privacy Policy](#).
- To protect the rights, property or safety of Renovi or third parties,
- To provide customer support,
- To manage and administer our relationship with you,
- To carry out and respond to requests, inquiries, and questions made by you, and to provide information requested by you,
- To provide analysis and insight to improve the site and Service,
- To audit and monitor the site and Service and you and other users' use thereof,
- To detect, prevent, resolve, and address technical issues,
- To send you our newsletter and updates, where you explicitly consent to us doing so,
- To promote our site and Service, including sending updates, publications, newsletters, and details of events, where you explicitly consent to us doing so,
- To comply with any applicable law, court order, other judicial process, or the requirements of a regulator, to fulfil our legal, compliance, regulatory and risk management obligations, including establishing, exercising, or defending legal claims,
- To use as otherwise required or permitted by law.

### **On what basis we use your personal data**

We collect, process, and use personal data described in this Privacy Policy on the following legal bases, depending on the kind of personal data collected and the specific context in which they are collected:

- We need to perform a contract with you,
- You have given your permission or consent to us to do so,
- It is in our legitimate interest or a third party's legitimate interest to do so,
- We need to comply with the law and any legal and regulatory obligation.

### **How long we keep your personal data**

We will retain and use your personal data only for as long as is necessary for the purposes set out in this Privacy Policy, and to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies.

### **Who we share your personal data with**

We may disclose your personal data as necessary, for the following reasons:

- To comply with applicable laws or regulations, law enforcement, legal obligation, to respond to claims and/or legal or court processes,
- To protect against legal liability, wrongdoing, unethical behaviour,
- To protect and defend our rights or property or to enforce our policies and terms and conditions,
- To protect our users or the public,
- To prevent, investigate or audit potential, possible, imminent or actual wrongdoing in connection with the site and Service,
- With your permission,
- To parties set out below.

We may share your personal data with third parties as necessary, only for the purposes set out in this Privacy Policy:

- Our professional advisors such as our corporate services and administration providers, lawyers and accountants.
- Our payment processor, Stripe to allow them to carry out and process your payments for the purchase of our products/services/content. Please make sure to review Stripe's Privacy Policy to determine how they use, disclose and protect the relevant payment data. In using our site and Service and making any purchase thereof, you agree to be bound by [Stripe's Privacy Policy](#).
- Oveit, a ticket management provider we engage to manage the sale of NFT tickets and the submission of ticket codes. We provide your personal data to Oveit only if we need their support services for the ticket management. Please make sure to review Oveit's Privacy Policy to determine how they use, disclose and protect the relevant payment data. In using our site and Service and making any purchase thereof, you agree to be bound by [Oveit's Privacy Policy](#).
- Our subsidiary, holding or affiliate companies (Group companies).
- Government or governmental agencies, regulatory authorities, including tax and anti-money laundering authorities, courts, and law enforcement agencies.
- Professional indemnity or other relevant insurers.

Please note this list is non-exhaustive and there may be other examples where we need to share with other parties in order to provide our services as effectively as we can.

We do not sell, rent, or otherwise make personal data commercially available to any third party, except with your prior permission.

### **How we protect your personal data**

We use a variety of reasonable administrative, technical and organisational (physical and/or electronic) measures to help protect your personal data from unauthorised access, use, disclosure, alteration or destruction consistent with the applicable data protection laws and the EU General Data

Protection Regulation. We have also implemented appropriate information security policies, rules and technical measures to secure your personal data collected by us.

All of our partners, employees, consultants, workers and data processors (i.e. those who process your personal data on our behalf), who have access to, and are associated with the processing of personal data, are obliged to respect the confidentiality of such personal data.

Having said that, please note that no method of transmission over the internet or method of electronic storage is absolutely secure. We aim to protect your personal data using commercially acceptable means, but we cannot guarantee its absolute security.

### **Which countries we transfer your personal data to**

We may need to transfer your personal data to locations outside the jurisdiction in which you provide it or where you are viewing our site for the purposes set out in this Privacy Policy. This may entail a transfer of your information from a location within the European Economic Area (the “EEA”) to outside the EEA, or from the UK outside the UK, or from outside the EEA to a location within the EEA, or from outside the UK to a location within the UK. The level of information protection in countries outside the EEA or the UK may be less than that offered within the EEA or the UK. Where this happens, we will take all steps reasonably necessary to implement measures to ensure the security of your personal data.

### **Cookies**

Our website uses and might use cookies. Please see our Cookies Policy [LINK].

You may refuse the use of cookies or withdraw your consent at any time by selecting the appropriate settings on your browser but please note that this may affect your use and experience of our website. By continuing to use our website without changing your privacy settings, you are agreeing to our use of cookies. To find out more about cookies, including how to manage and delete them, visit [www.allaboutcookies.org](http://www.allaboutcookies.org) and read our Cookies Policy.

### **Your rights regarding your personal data**

If you are a resident of the EEA or the UK, you have the following rights in relation to the personal data we hold about you. Please note that some of these rights will only apply in certain circumstances and some of them may be limited where we have an overriding interest or legal obligation to continue to process the data or where data may be exempt from disclosure due to reasons of confidentiality obligations.

**Access:** you may ask us if we are processing your data and, if we are, you can request access to your personal data. This enables you to receive a copy of the personal data we hold about you and certain other information about it.

**Correction:** you may request that any incomplete or inaccurate personal data we hold about you is corrected.

**Erasure:** you may ask us to delete or remove personal data in certain circumstances. There are also certain exceptions where we may refuse a request for erasure, for example, where the personal data is required for compliance with law or in connection with claims.

**Restriction:** you may ask us to suspend the processing of certain of your personal data about you, for example if you want us to establish its accuracy or the reason for processing it.

**Transfer:** you may ask us to help you request the transfer certain of your personal data to another party.

**Objection:** where we are processing your personal data based on legitimate interests (or those of a third party) and you may challenge this. However, we may be entitled to continue processing your information. You also have the right to object where we are processing your personal data for direct marketing purposes.

**Automated decisions:** you may contest any automated decision made about you where this has a legal or similar significant effect and ask for it to be reconsidered.

**Consent:** where we are processing personal data with consent, you can withdraw your consent.

If you want to exercise any of these rights, please contact us at [info@renovi.io](mailto:info@renovi.io). You also have a right to lodge a complaint with a Data Protection Supervisory Authority where you are habitually resident, or where an alleged infringement of Data Protection law has taken place.

The Information Commissioner's Officer is the regulator in the UK and their details are here: <https://ico.org.uk/make-a-complaint/>. Here is a list of the regulators in the EU: [https://edpb.europa.eu/about-edpb/board/members\\_en](https://edpb.europa.eu/about-edpb/board/members_en).

### **Our Marketing Policy**

You have the right to object where we are processing your personal data for direct marketing purposes. This means you can opt-out of receiving direct marketing from us at any time.

We may use the information you give us on our website or other means for direct marketing purposes to provide emails, newsletters and other messages to keep you informed of relevant developments, market insights and of our services including events that we think may interest you.

You can opt-out of receiving direct marketing from us at any time. You can do this by clicking on the "unsubscribe" link included at the end of any marketing email we send to you, or by contacting us at [EMAIL].

### **Links to third parties**

Our site, Service newsletters, email updates and other communications may, from time to time, contain links to and from the websites of others. The personal data that you provide through these websites is not in any case subject to this Privacy Policy and the treatment of your personal data by such websites is not our responsibility.

You should consult the other websites' Privacy Policy notices which will set out how your information is collected and processed when visiting those websites, as we have no control over information that is submitted to, or collected by, these third parties.

Notwithstanding the generality of the above, you are subject to the Privacy Policy of Metamask, the wallet extension of which you link to use the site and Service, and the other providers listed in this policy (such as Stripe and Oveit).

### **Children**

We do not knowingly collect information from children or other persons who are under 14 years old. If you are under 14 years old, you may not submit any personal data to us. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity. If you think that

your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

### **Changes to this Policy**

We may make changes to this Privacy Policy from time to time. To ensure that you are always aware of how we use your personal data we will update this Privacy Policy from time to time to reflect any changes to our use of your personal data. We may also make changes as required to comply with changes in applicable law or regulatory requirements. Where it is practicable, we will notify you by email of any significant changes. However, we encourage you to review this Privacy Policy periodically to be informed of how we use your personal data.

### **Contact us**

Notwithstanding any other specific provision in this Privacy Policy, you can contact us at [info@renovi.io](mailto:info@renovi.io) to:

- See what data we have about you,
- Change or correct any data we have about you,
- Request us to delete any data we have about you,
- Opt-out of receiving promotional communication and content from us,
- Ask questions, make inquiries, complaints, or claims, or provide feedback or contact us in any way in connection with the site, Service, this Privacy Policy or the use of your data.